



RULES

1. To enter Residence Gli Stingi, approval and registration by Management are mandatory.
2. The occupation of the accommodation depends on the authorization of the Management, upon payment of the stay, to be made on arrival.
3. The booked stay has to be paid exhaustively on arrival. It is not possible to postpone the payment. Checks are not accepted. You can pay by credit card.
4. The booked stay will be paid in full even in case of delayed arrival or delayed departure, whatever the cause. In case of early departure, there will not be any refunds.
5. The number of people declared at the booking time has to be the same for the whole stay, children included. Relatives and friends visits are allowed (after the exhibition of an ID document) for a minimum of two hours. Otherwise, it will be charged the cost for an extra bed for the whole day (€ 50,00).
6. Stays are from Saturday to Saturday.
7. Apartments are available from 5 PM to 8 PM on the arrival day; they have to be left not later than 10 AM on the departure day. In case of delayed arrival, apartment will be kept available until 9 PM on the following day of the arrival date, except communications; otherwise, Management has the right to rent the apartment to other people with no obligation to refund or compensation.
8. We inform our Guests that at the beginning and at the end of the season, some services may be reduced or not available. In this case, Guests cannot ask for any compensation.
9. One parking place is included in the price of the apartment. In case of a second car, reported and authorized by Management at the arrival, it is provided a €5,00 payment per day to park in a restricted area. Every other car have to be parked outside the Village. Cars allowed inside the Village will be equipped with a PASS that has to be put on the left side of the windshield. Cars without PASS are forbidden to enter in the Village and, if inside, will be removed in an unattended area at the owners' expenses, without responsibility for any damage.
10. According to the rules about privacy, calls for the guests, phone calls or any other information about guests of the Village cannot be given unless the authorization by the host itself.
11. Reservations will be considered valid if followed by a deposit of the 30% of the total amount, within 7 days. The dates are considered binding. Booking dates are to be considered binding. Stays go from Saturday to Saturday and from Sunday to Sunday. The total amount has to be payed at the arrival, even in case of delayed arrival or early departure, in any case.
12. In case of cancellation 30 days before the stay, the deposit will be totally refund. Otherwise, deposit will not be refund, in any case.
13. Use of leisure facilities (swimming pool, playground and all the equipment of the Village) is at own risk of the guests. Children have to be accompanied by responsible people.



14. Any visit from relatives or friends is allowed, after Management's approvation and the delivery of documents, for a maximum of two hours. The entrance to daily visitors it is allowed only on foot. Visitor has to pay to use the services of the Village. He has to respect the rules of the Village. After two hours, the visitor has to pay for the whole day: €10,00 per person.
15. Parking of vehicles is allowed only in dedicated spaces.
16. It is forbidden to drive car inside the Residence, except to reach the apartment. It is forbidden to reach swimming pool area by car. Speed limit inside the Residence is 20 km/h.
17. It is forbidden to drive car during rest hours. Silence is required from 2 PM to 4 PM and from 12 AM to 7 AM, therefore it is necessary to moderate noises: radio and TV are allowed with ultra-low-volume sound.
18. Management has no responsibility for left unattended, stolen and/or lost valuables, that have not been put in the safe box or delivered at the Reception. The objects one finds into the Residence have to be delivered at the Management.
19. Management is not responsible for damage caused by: other guests, reason of force majeure, natural disasters such as falling trees or branches, or other reasons that cannot be attributable to the negligence of the staff of the Village.
20. It is required to respect vegetation, the hygiene and cleaning of the Residence.
21. In the Village are allowed small size animals (30cm withers) with permission of the Management. here is a supplement of € 50,00 per pet to the cleaning of the apartment. Dog owners are required to keep them on a leash and muzzled, they are responsible for removing their droppings and damages. Dogs are not allowed in the common areas, as swimming pool, beach, restaurant, bar etc.
22. The access and use of the pool is allowed only in accordance with the Rules of the pool.
23. Access and use of the pool is allowed only during the opening hours (from 9 AM to 1 PM and from 3 PM to 7.30 PM) or at least when there is a lifeguard. Outside these hours, Management is not responsible.
24. Management can eject, without notice, anyone who does not comply this guideline or who damages the harmony, the peaceful coexistence and the atmosphere of the Residence.
25. By entering into the Residence, the guest accepts this guideline, that can be integrated with appropriate signs exhibited to the public.
26. Residence Gli Stingi will not consider any claim, unless validated by written declaration, deposited during the stay at the reception.
27. For any claim against the Village Residence Gli Stingi the place of jurisdiction is Foggia.